

Smart Village Network Privacy Policy

The Smart Village Network (SVN) is animated by E40 Group. This privacy policy explains how the E40 Group uses personal data collected from you.

1. What data we collect?

For the purpose of operating the Smart Village Network, E40 Group collects the following data:

1. Personal identification information about the representatives of the Smart Village Network member organisations and registered users of our website: name, name of organisation & position, email address and phone number.
2. Information about the SVN member village, village group or organisation through the Smart Village Network Database in line with the specific database headings, namely: 1. Basic village information, 2. Challenges, 3. Assets & Opportunities, 4. Solutions and results.

2. How do we collect your data?

You directly provide E40 Group when you:

- Register to our website;
- Complete the Smart Village Network Database and save information;
- Register for Smart Village Network events or sign up for other specific SVN activities.

3. How will we use your data?

E40 Group collects your data so to:

- Email you specific information and news about the activities of the SVN;
- Email you about the details of our events (including event dates, practical information and agenda, updates about the outcomes of the event, etc.)
- Email you about your village/ organisation profile registered in the SVN database.

If you agree, other registered SVN members will be able to contact you through the messaging system of the SVN Database in order to follow up on the information that you provided in the SVN Database about your village/ organisation. Similarly, you will be able to contact other members of the SVN through the internal messaging system.

According to your prior agreement, E40 Group partner company eConcept (Ireland) may contact you with specific information about their digital tool / Community Development Dashboard (eTownz).

We do not directly provide your personal identification information to any other third parties.

You have the right at any time to stop E40 Group and SVN contacting you for SVN information provision purposes.

4. How do we store your data?

E40 acts as Data Controller for all personal information and data that we collect. E40 also acts as Data Processor for most personal information that we collect and securely stores your personal data. For the personal identification information collected through the SVN

Database, currently our partner company eConcept acts as Data Processor. In this case, eConcept securely stores your data in an EU-based data centre.

E40 Group will keep your personal identification information for up to ten years. E40 Group will regularly contact you to update your data. Once the ten-year time period has expired, we will delete your data. E40 and/or eConcepts will automatically wipe personal data using automated queries on our servers. No personally identifiable information will be available after this time unless on request.

5. What are your data protection rights?

E40 Group would like to make sure that you are fully aware of all your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request E40 Group for copies of your personal data.

The right to rectification – You have the right that E40 Group corrects any information you believe is inaccurate. You also have the right to request E40 Group to complete information you believe is incomplete.

The right to erasure – You have the right to request that E40 Group erase your personal data, under certain conditions.

The right to restrict processing – You have the right to object E40 Group’s processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that E40 Group transfers the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at info@smart-village-network.eu.

6. Privacy policy of other websites

The E40 Group website may contain links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy. This privacy policy *does not* apply to the website(s) managed by our partner company eConcept (such as www.eConcepts.ie and any sub-websites and associated domains).

7. Changes to our privacy policy

E40 Group keeps SVN privacy policy under regular review and places any updates on the SVN web page. This privacy policy was last updated on 29 June 2019.

8. How to contact us?

If you have any questions about E40 Group’s privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us at info@smart-village-network.eu.

9. How to contact us?

Should you wish to report a complaint or if you feel that E40 Group has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner’s Office in Hungary where E40 Group is registered (Hungarian National Authority for Data Protection and Freedom of Information, H-1125 Budapest, Szilágyi Erzsébet fasor 22/C. Telefon: +36 -1-391-1400 Fax: +36-1-391-1410, E-mail: privacy@naih.hu).